## TOWNGAS NEWS FLASH

May - Jul 2011



Use Towngas eBilling Service or report your meter reading monthly to win fabulous prizes!

₩氣 Towngas Between 1 May and 31 July 2011, you will automatically be entered into a Lucky Draw with the opportunity to win fabulous prizes if you successfully activate our eBilling service or report meter reading.





Ocean Park entrance tickets for 2 people with hotel accommodation for one-night



Towngas Avenue Low Carbon Dinner for 4 people

Apple iPad2



## Reminder:

If you haven't registered for our eBilling service before, please login to www.towngas.com/eService to apply for a Towngas eAccount. You will receive a notification letter detailing procedures for service activation within five working days. Once you receive your notification, remember to login and activate your eBilling service on or before 31 July 2011 to enter the lucky draw.

## Terms and Conditions

- 1. Only residential gas account customers are eligible for participation in the lucky draw.
- Gas account customers who successfully login to our eService Centre to activate our eBilling service on or before 31 July 2011 will automatically be entered into the Lucky Draw.
- Between 1 May and 31 July 2011, gas account customers who successfully report a meter reading in any month within the said period via our eService Centre, Towngas iPhone App, Self-reading Hotline or Self-reading Reminder Service, irrespective of how many times they make a report during the month, will automatically be entered into the Lucky Draw once for each and every month.
- Our Company records will determine whether an eBilling account is successfully activated or a meter reading is successfully submitted.
- The Lucky Draw will be drawn on 16 August 2011.
- Lucky Draw results will be announced on our Towngas website (www.towngas.com) and published in the Standard and Sing Tao Daily newspapers on 23 August 2011. Notification letters will also be sent to the winners.
- 7. Only gas accounts that are valid and have good credit standing during the entire promotional and/or on the prize presentation day will be eligible for the prize. Activated eBilling service winners must be the current users of our Towngas eBilling service on the day of the prize presentation, or their winning qualification will be cancelled.
- Only registered gas account holders or their authorised representatives are entitled to receive these prizes.
- Prizes cannot be exchanged for cash.
- 10. The Company reserves the right to publish the winners' names and photographs for publicity purposes.
- 11. Employees of the Company are not eligible to enter the Lucky Draw.
- 12. In case of any dispute arising out of this promotion, the terms & conditions and/or the draw results, the decision of the Company shall be final and conclusive.

Trade Promotion Competition License No.: 35957, 35958

## **How to Report Your Meter Reading**



Visit our eService Centre (www.towngas.com/eService) and report your meter reading.



**Download** Towngas iPhone App and login to eService to report meter reading.



Call our 24-hour Self-reading Hotline at 2880 5522 which is equipped with a voice recognition function. You can either key in the data or read it out over the phone, following the telephone instructions.



Register for our "Self-reading Reminder Service", we will remind you either by phone or email to give us your meter reading. If you would like to subscribe for this service, please visit our eService Centre (www.towngas.com/eService).

Account Number		-	-	
Monthly Meter Reading Record				
Date	Meter Reading	Date	Meter Reading	