

8 September 2010

Dear Shareholders,

## The Hong Kong and China Gas Company Limited (the "Company") — 2010 Interim Report

To those shareholders who have chosen to rely on copies of the corporate communications posted on the Company's website in lieu of being sent the printed copies of such documents:

The English and Chinese versions of the 2010 Interim Report are now available on the Company's website at <a href="www.towngas.com">www.towngas.com</a> as well as on the HKExnews' website at <a href="www.hkexnews.hk">www.hkexnews.hk</a>. If you have any difficulty in receiving or gaining access to such documents for any reason, or if you wish to receive a printed copy of the 2010 Interim Report, please tick the box in the request form below, then sign and return it in the envelope provided to the Company's share registrar, Computershare Hong Kong Investor Services Limited, at 17M Floor, Hopewell Centre, 183 Queen's Road East, Hong Kong or by email at <a href="mailto:compsec@towngas.com">compsec@towngas.com</a>. Upon receipt of your request form, we will promptly send you the printed copy of the 2010 Interim Report free of charge.

## Note:

If you wish to change your choice of language or means of receipt of future corporate communications, you may do so at any time free of charge by reasonable notice in writing to our Company's share registrar, Computershare Hong Kong Investor Services Limited, or by email at <a href="mailto:compsec@towngas.com">compsec@towngas.com</a>, stating your name(s) in both Chinese and English, address, contact telephone number, number of shares held and details of the change of choice and the choice of language version.