



## **Towngas Volunteer Services Team bringing warmth to Hong Kong homes for 20 years**

(26 August 2019) The Hong Kong and China Gas Company Limited (Towngas) is committed to supporting charity activities, having established the Towngas Volunteer Service Team (TVST) since 1999. Celebrating the team's 20<sup>th</sup> anniversary, Towngas organised the "bringing warmth to Hong Kong Homes" luncheon and exhibition on 14 August, during which over 300 guests including Executive Council Member Dr. Lam Ching-choi, Chairmen and Vice-chairmen of 18 District Councils, representatives and partners of social welfare organisations, as well as beneficiaries witnessed the various community care projects supported by Towngas.

Towngas decorated the venue into a loving home, with the aim of bringing out the volunteer service exhibition theme of "bringing warmth to Hong Kong homes". The exhibition features Towngas' key community care projects including Soup to Warm the Heart, Rice Dumplings for the Community, Mooncakes for the Community, Haircuts for the Elderly, free checks for Personal Emergency Link Service, installing handrails, as well as electrical washlet and bathroom ventilator donations, providing attendees with a glimpse of TVST's scope of service. At the event, Towngas presented the Warm Partners Award to our celebrity and customer volunteers, as well as members celebrating their 10<sup>th</sup> or 20<sup>th</sup> year at TVST, in recognition of their service which spread warmth and love to the rest of the community.

Mr. Alfred Chan Wing-kin, Towngas Managing Director, looked back on the development of the team and remarked, "Well known among the public, Towngas' volunteering activities have laid a solid foundation in the field of community service and created a caring corporate image. The reason behind this is the Company's willingness to embrace innovation in promoting volunteering work which target current social issues and are in line with our business development, thereby creating shared value between the Company and society as a whole."

Dr. Lam Ching-choi, Executive Council Member, stated in his speech, “TVST’s success is due not only to the management’s support and participation in volunteering activities, but also the Company’s adaptable strategy applications which has made it a partner of local communities through serving the society and creating social capital together with social welfare organisations through innovation.”

Going forward, Towngas’ volunteering service will continue in the direction of sustainable development. Aligning with the strengths of the Company and our volunteerings, TVST will strive to apply their forte in providing solutions to social problems and contributing to improving the lives of the disadvantaged.

### **About Towngas Volunteering Service Team (TVST)**

Founded in 1999, TVST aims to promote volunteering services and provide diverse and innovative services that enhance Towngas’ corporate image and are in line with our business development while enhancing our employees’ value and spreading care and warmth to our community. In order to expand the TVST’s scope of service, the Towngas Customer Volunteer Team was established in 2005, through which our staff joined hands with our customers in promoting the spirit of caring for others. At the same time, Towngas is also one of the few local businesses who have established a Star Volunteer Team to provide performances at large-scale community events and share the joy with participants. Currently, Towngas has over 1,100 registered volunteers who have clocked over 957,700 hours of volunteer work. Since 2007, TVST has won the Social Welfare Department’s Champion of Highest Service Hour Award (Private Organisations – Best Customer Participation) for 11 consecutive years.

- End -

Press photos:

Photo 1:



Over 300 guests taking a photo with props featuring various community care projects.

Photo 2:



Dr. Lam Ching-choi (2<sup>nd</sup> from left), Executive Council Member, wraps a rice dumpling with Mr. Alfred Chan Wing-kin (3<sup>rd</sup> from left), Towngas Managing Director, in an experience of the Rice Dumplings for the Community event which Towngas has organised since 2000.

Photo 3:



Mr. Alfred Chan Wing-kin (left), Towngas Managing Director and Dr. Lam Ching-choi (right), Executive Council Member, in a photo before the exhibition on Haircuts for the Elderly.

Photo 4:



Farming for Fun is a very popular activity hosted by Towngas Volunteer Service Team (TVST). On the day of the event, a plot of land was also prepared for guests to enjoy a first-hand experience.

Photo 5:



Mr. Alfred Chan Wing-kin (1<sup>st</sup> from left), Towngas Managing Director and Dr. Lam Ching-choi (1<sup>st</sup> from right), Executive Council Member, hosting the gas lamp lighting ceremony, accompanied by Mr. Lam Ho-ling (2<sup>nd</sup> from left), Towngas Volunteer Service Team (TVST) Chairman, and Catherine Wong Pui-yee (2<sup>nd</sup> from right), TVST's inaugural Chairperson.

Photo 6:



Mr. Alfred Chan Wing-kin (8<sup>th</sup> from left, front row), Towngas Managing Director, Dr. Lam Ching-choi (9<sup>th</sup> from left, front row), Executive Council Member, Mr. Lam Ho-ling (6<sup>th</sup> from right, front row), Towngas Volunteer Service Team (TVST) Chairman, and Ms. Catherine Wong Pui-yee (7<sup>th</sup> from left, front row), TVST's inaugural Chairperson and Convener of District Council Focus Programme, in a picture with Towngas District Council Focus Team District Head and Deputy District Head, as well as the Chairmen and Vice-chairmen of various District Councils.

Photo 7:



Mr. Alfred Chan Wing-kin (4<sup>th</sup> from left, front row), Towngas Managing Director, Dr. Lam Ching-choi (5<sup>th</sup> from left, front row), Executive Council Member, Mr. Lam Ho-ling (1<sup>st</sup> from right, front row), Towngas Volunteer Service Team (TVST) Chairman, and Ms. Catherine Wong Pui-ye (1<sup>st</sup> from left, front row), TVST's inaugural Chairperson, in a photo with representatives from social welfare organisations.

Photo 8:



Mr. Alfred Chan Wing-kin (7<sup>th</sup> from left), Towngas Managing Director, and Dr. Lam Ching-choi (8<sup>th</sup> from left), Executive Council Member, presenting souvenirs to Towngas staff who have been a member of the Towngas Volunteer Service Team for 20 years.

Photo 9:



Towngas Volunteer Service Team (TVST) collaborates with various social welfare organisations to help those in need. Many beneficiaries joined us in celebrating our 20<sup>th</sup> anniversary.

Press photos can be downloaded from this link:

<https://towngasdrive.sharefile.com/d-sfc2e2a5499d4035b>

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