

## Updates on temporary cut-off of town gas supply to part of Tai Po

(4 June 2012 17:00) A large area of the low-pressure gas network in Tai Po has been affected by the influx of water. To ensure safe gas supply, Towngas has to dig up the road surface and thoroughly remove the water section by section. Towngas has deployed about 200 staff to the site to conduct emergency repairs aiming to restore supply as soon as possible.

The incident occurred this morning. The bursting of a 150mm saltwater pipe outside Hong Kong Teacher's Association Lee Heng Kwei Secondary School on Hiu Wan Road poured water into a large area of a low-pressure gas network in the district. As a result, gas supply had to be temporarily shut down.

Our Customer Service Hotline staff have been contacting the affected residential customers by phone. We have also arranged our staff to visit our industrial and commercial customers at their premises to communicate with them and provide assistance. Repair work is fully underway and we hope to restore supply gradually by the evening.

For customer enquiries, please call 2880 6988.

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