highlights of the year

Towngas Telecom, launched in July, heralded introduction of unique wholesale telecom business to Hong Kong.

Q-mark Certification plate being accepted from John Tsang, Secretary for Commerce, Industry and Technology by James Kwan, Executive Director and Chief Operating Officer, on behalf of Towngas – first utility in Hong Kong to be so honoured.

2004 Hong Kong Awards for Industry: Environmental Performance Grand Award, acknowledging Towngas' strong commitment to environmental management and protection, being presented by Henry Tang, Financial Secretary, to Ronald Chan, Executive

Director.

Towngas concession scheme for people with disabilities launched in April by James Kwan, Executive Director and Chief Operating Officer, and Paul Tang, Director of Social Welfare.





First step in development of Towngas' tri-gen business, to supply combined heat, power and cooling, taken in November with signing of framework agreement with management committee of Xian Hi-tech Industrial Development Zone.