

Newly Launched Towngas Mobile App An Enhanced Interactive Platform

(30 October 2015 – Hong Kong) The Hong Kong and China Gas Company Limited (Towngas) has launched a new mobile app to fit the needs of various users by offering a comprehensive range of services. With this enhanced interactive platform, users can report meter readings and make maintenance appointments, as well as access to featured recipes and low carbon living tips.

Enhanced mobile app enables convenience for daily life

With the enhanced "eService", the new mobile app provides one-stop services for busy Hongkongers. It enables users to manage their Towngas account anytime, anywhere, accessing to gas bills and payment records. Users can also download a QR code to settle their bills with ease at convenience stores.

A "Friendly Reminder" feature is built in to the app to remind users to report meter readings and bill issue dates. Moreover, the instant report feature makes reporting meter readings faster and easier. Users can access the information and report it in just a few clicks, without having to log in to their accounts.

Explore international creative recipes with Towngas App in hand

The feature "Recipes" offers food lovers innovative culinary ideas and a variety of delicious recipes from around the world. Users can access over a thousand recipes online, and search any dish, by cooking method and level of difficulties. Aided by step-by-step demonstration videos, everyone can cook healthy delicacies easily with this pocket-size culinary guide in hand, and enjoy a tasty meal with family and friends.

Low Carbon Action! Customise your own green living goals

As a low carbon advocator, Towngas has added a "Low Carbon Action!" section in the mobile app which allows users to map out how green they are by customising their own low carbon lifestyle solutions and recording their progress of carbon reduction. It also provides a variety of useful low carbon cooking and green living tips to help users protect the environment and save energy.

Download Towngas' new mobile app to win fabulous prizes

From 2 November till 31 December, 2015, the 1,000th, 2,000th, 10,000th, 20,000th and 30,000th users to download Towngas' new mobile app "Towngas 煤氣公司" from Google Play or App Store, and complete a simple registration, will be awarded with supermarket coupon worth HK\$2,000. For more details, please visit www.towngas.com.

New Towngas Mobile app is available to download at Google Play or App Store:

Google Play:

https://play.google.com/store/apps/details?id=com.TownGas

App Store:

https://itunes.apple.com/hk/app/towngas-mei-qi-gong-si/id407750575?mt=8

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Press Photos



Photo 1: Towngas has launched a new mobile app to fit the needs of various users by enhancing the interactive platform and offering a comprehensive range of services.

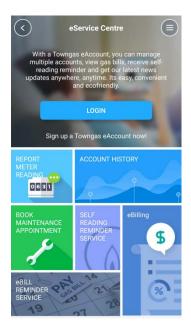
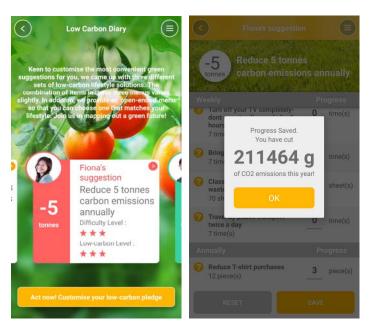


Photo 2: With the enhanced "eService", users can manage their Towngas account anytime, anywhere, to report meter readings and access to gas bills and payment records. Users can also download a QR code to settle their bills with ease at convenience stores.



Photo 3: The feature "Recipes" offers food lovers innovative culinary ideas and a variety of delicious recipes from around the world. Aided by step-by-step demonstration videos, everyone can cook healthy delicacies easily with this pocket-size culinary guide in hand.



Photos 4: Towngas has added a "Low Carbon Action!" section in the mobile app which allows users to map out how green they are by customising their own low carbon lifestyle solutions and recording their progress of carbon reduction.