

24th April 2024

Dear Non-registered Holders(Note),

The Hong Kong and China Gas Company Limited (the "Company") 2023 Annual Report and Circular (the "Current Corporate Communications") and Environmental, Social and Governance Report 2023

Please be informed that the English and Chinese versions of the Company's Current Corporate Communications are available on the Company's website at www.towngas.com and the HKEXnews' website at www.hkexnews.hk, or the arranged printed form(s) of the Current Corporate Communications is enclosed (if applicable). You may access the Current Corporate Communications on the Company's website or browse through the HKEXnews' website.

Please note that the Annual General Meeting of the Company will be held at Meeting Room N101 (Expo Drive Entrance) as the principal meeting place and Hall 1A (Expo Drive Entrance) as the additional meeting venue, Hong Kong Convention and Exhibition Centre, 1 Expo Drive, Wanchai, Hong Kong on Tuesday, 4th June 2024 at 12:00 noon.

Arrangement of Electronic Dissemination of Corporate Communications

Pursuant to Rule 2.07A and 2.07B of the Rules Governing The Listing of Securities on The Stock Exchange of Hong Kong Limited under the expansion of paperless listing regime and electronic dissemination of corporate communications that came into effect on 31st December 2023, the Articles of Association of the Company and the Companies Ordinance (Chapter 622 of the Laws of Hong Kong), the Company is writing to inform you that the Company has adopted electronic dissemination of corporate communications (the "Corporate Communications"), which mean any documents issued or to be issued by the Company for the information or action of holders of any of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular and (f) a proxy form.

Please note that both the English and Chinese versions of all future Corporate Communications will be available electronically on the Company's website at www.towngas.com and the HKEXnews' website at www.hkexnews.hk in place of printed copies.

As a non-registered holder, if you wish to receive corporate communications from the Company pursuant to the Listing Rules, you should liaise with your bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which your Shares are held (collectively, the "Intermediaries") and provide your email address to your Intermediaries.

If the Company does not receive your functional email address from the Intermediaries, until such time that the functional email address is provided to the Intermediaries, you will (i) be unable to receive any email notifications regarding the publication of Corporate Communications; and (ii) receive the notification letter of publication of Corporate Communications on the Company's website in printed form.

If you want to receive current and future Corporate Communications in printed form, please complete the enclosed Reply Form and send it to the Company's share registrar, Computershare Hong Kong Investor Services Limited (the "Share Registrar"), at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong, or send an email to towngas.ecom@computershare.com.hk specifying your name, address and request to receive the Corporate Communications in printed form.

The Company's Environmental, Social and Governance Report 2023 is published in electronic form only under the ESG section of the Company's website at www.towngas.com. If you wish to receive a printed copy of the Company's Environmental, Social and Governance Report 2023, you may submit your request to the Share Registrar by post at the above address or by email to above email address.

If you have any queries relating to this letter, please call the Company's enquiry hotline at (852) 2862 8555 during business hours (9:00 a.m. to 6:00 p.m., Monday to Friday, excluding public holidays).

Yours faithfully, Elsa Wong Lai-kin Company Secretary

Note: This letter is addressed to non-registered holders of the Company ("non-registered holder" means such person or company whose shares are held in The Central Clearing and Settlement System (CCASS) and who has notified the Company from time to time through Hong Kong Securities Clearing Company Limited to receive corporate communications of the Company). If you have sold or transferred your shares in the Company, please disregard this letter and the request form on the reverse side.

| | | RE | PLY FORM | 回條 | |
|--|---|--|--|--|--|
| То: | The Hong Kong and China Gas Company Limited ((Stock Code: 3) c/o Computershare Hong Kong Investor Services Limit 17M Floor, Hopewell Centre 183 Queen's Road East, Wanchai, Hong Kong | | | 香港中華煤氣有限公司(「本公司」) (股份代號: 3) 經香港中央證券登記有限公司 (「股份登記處 」) 香港灣仔皇后大道東 183 號 合和中心 17M 樓 | |
| | | | REMINDER 提为 | م | |
| bai "Ir 作 | nk(s),broker(s),custodian(s),nominee(s) on ntermediaries") and provide your email addres 為非登記股東,如有意根據《上市規則》收取 | r HKSC is to you 双公司通 | CC Nominees Limited r Intermediaries. 訊 [*] , 閣下應聯絡 昂 | ns [°] pursuant to the Listing Rules, you should liaise with your through which your shares are held (collectively, the 国下持有股份的銀行、經紀、託管商、代理人或香港中央結 | |
| 昇 | (代理人)有限公司(統稱「中介公司」), | 业问 | 阁下的中介公可提供 | 阁下的电于 鄞件屯亚。 | |
| | equest for Corporate Communicatio ase mark "√" in the below box if applicable) (如適用,請在以 | | | B求收取公司通訊 [*] 印刷版 | |
| Nai | me of the listed company (the "Company") : The Ho | ong Koi | | ompany Limited | |
| □ Printed English version 英文印刷本 / □ Chinese 中文印刷本 / □ Printed English and Chinese versions 中文及英文印刷本 | | | | | |
| | e(s) of Non-registered holder(s): 記股東姓名: | | | Signature(s): ^(Note 3) 簽名: ^(附註 3) | |
| 카묘 | | LOCK LETTI | ERS 請用英文正楷填寫) | XX'I . | |
| | act telephone number: 電話號碼: | | | Date: 日期: | |
| au 此發 Pla 請 An Fo | nd who has notified the Company from time to time through Hor | ng Kong See 於中央結算 e incorrectl <u>:</u> 他方面填黑 | urities Clearing Company Lim. 宽及交收系統的人士或公司,E y completed will be void. 写不正確,則本表格將會作廢。 | ny whose shares are held in The Central Clearing and Settlement System (CCASS) ited that such person or company wishes to receive Corporate Communications*). 透過香港中央結算有限公司不時向本公司發出通知,表示欲收取公司通訊*) | |
| U in re 际 | Inless otherwise specified, Corporate Communications refer t icluding but not limited to (a) the directors' report, its annual eport and, where applicable, its summary interim report; (c) a | accounts to notice of mo 使資訊或扱 | ogether with a copy of the audi eeting; (d) a listing document; 是醒其採取行動而發布或將要參 | 發布的任何文件,包括但不限於(a) 董事會報告、年度帳目以及審計報告副本以 | |
| ERSOI | NAL INFORMATION COLLECTION STATEMENT 人資料聲明 | | ., | | |
| 本 i) Yo Co 閣 本 | mpany is on a voluntary basis. In case of a failure to provide su 下於本回條所提供的個人資料將用於有關公司以電子方式發 回條上所述的指示及/或要求。 | (私隱)條 onnection w fficient inf 布公司通計 | (例》(「《私隱條例》」)) etith the Company's electronic d ormation, the Company may no (*的事宜上。閣下是自願向本 | 1「個人資料」的涵義相同。 issemination of Corporate Communications*. Your supply of Personal Data to the t be able to process your instructions and/or requests as stated in this Reply Form. 公司提供個人資料。若閣下未能提供足夠資料,本公司可能無法處理閣下在 | |
| ii) Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, the Share Registrar, and/or other companies or bodies for any of the stated purposes, or when it is required to do so by law and will be retained for such period as may be necessary for our verification and record purposes. 公司可就任何所說明的用途或在法例規定的情况下,將 閣下的個人資料披露或轉移給公司的附屬公司、股份過戶處、及/或其他公司或團體,並將在適當期間保留該等個人資料作 | | | | | |
| v) Yo Pe en | rsonal Data should be in writing, by mail to the Hong Kong P nail at <u>PrivacyOfficer@computershare.com.hk</u> . | rivacy Offi | cer of the Share Registrar at 17 | ovisions of the PDPO. Any such request for access to and/or correction of your M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong or by | |
| 습 | 下有權根據《私隱條例》的條文查閱及/或修改 閣下的個人 和中心 17M 樓)向香港隱私主任提出,或發送電郵至 Privac | cyOfficer@ | computershare.com.hk • | 的要求均須以書面方式郵寄至股份過戶處(地址為香港灣仔皇后大道東 183 號 | |
| | Mailing Label 郵寄標籤 Computershare Hong Kong Investor Services Limited | Investor Services Limited 登記有限公司 | | Please cut the mailing label and stick it on an envelope to return this form to us. No postage is necessary if posted in Hong Kong. 當 關下寄回此回條時 · 講將鄧寄標籤剪點於信封上 • | |
| | 香港中央證券登記有限公司 Freepost No. 簡便回郵號碼:37 | | | | |
| | Hong Kong 香港 | | | 如在本港投寄 · 閣下無需支付郵費或貼上郵票。 | |

╋