22nd April 2020

Dear Shareholders,

Election of Language and Means of Receipt of Corporate Communications

We are pleased to enclose the English and Chinese versions of the (i) 2019 Annual Report; (ii) Circular; and (iii) Proxy Form of The Hong Kong and China Gas Company Limited (the "Company").

Please note that the Annual General Meeting of the Company will be held at Hall 3F (Harbour Road Entrance), Hong Kong Convention and Exhibition Centre, 1 Expo Drive, Wanchai, Hong Kong on Friday, 5th June 2020 at 12:00 noon.

Pursuant to the Companies Ordinance, the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and/or the Company's Articles of Association, the Company will make available the following options for you to elect for receipt of future corporate communications of the Company ("Corporate Communications"), which mean any document(s) issued or to be issued by the Company for the information or action of any holders of its securities, including but not limited to (a) the directors' report, its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form, in the following manners:

- (1) to read future Corporate Communications published on the Company's website at www.towngas.com ("Website Version") in place of receiving printed copies, and receive a notification letter of the publication of the Corporate Communications on the Company's website; or
- (2) to receive the printed English version of all future Corporate Communications only; or
- (3) to receive the printed Chinese version of all future Corporate Communications only; or
- (4) to receive both printed English and Chinese versions of all future Corporate Communications.

For the protection of the environment and the saving of printing and mailing costs, the Company recommends you to select the Website Version of Corporate Communications. To make your election, please mark (X) in the appropriate box on the reply form on the reverse side, sign and return it by post or hand delivery to the Company's share registrar, Computershare Hong Kong Investor Services Limited (the "Share Registrar"), at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong. If you post it in Hong Kong, you may use the mailing label in the reply form and need not affix a stamp when returning your reply form. Otherwise, please affix an appropriate stamp.

If the Company does not receive the duly completed and signed reply form or a response indicating the objection from you on or before 22nd May 2020, you are deemed, until you inform the Share Registrar otherwise by reasonable notice in writing (not less than 7 days) at the above address or by email to towngas.ecom@computershare.com.hk, to have consented to receive all Corporate Communications in Website Version only, and a notification letter of the publication of the Corporate Communications on the Company's website will be sent to you.

You have the right at any time by reasonable notice in writing (not less than 7 days) to the Share Registrar (at the above address) or by email to towngas.ecom@computershare.com.hk to change your choice of language and means of receipt of the Corporate Communications. Even if you have chosen (or are deemed to have consented) to receive all future Corporate Communications by electronic means but for any reason have difficulty in receiving or gaining access to the Corporate Communications, the Company will promptly upon receipt of your written request send the Corporate Communications to you in printed form free of charge.

Please note that (a) both printed English and Chinese versions of all future Corporate Communications will be available from the Company or the Share Registrar upon request; and (b) the same will also be available on the Company's website at www.towngas.com and the HKEXnews' website at www.hkexnews.hk.

If you have any queries relating to this letter, please call the Company's enquiry hotline at (852) 2862 8555 during business hours (9:00 a.m. to 6:00 p.m., Monday to Friday, excluding public holidays).

Yours faithfully, **John Ho Hon-ming** *Chief Financial Officer and Company Secretary*

То:	The Hong Kong and China Gas Company Limited (the "Company") (Stock Code: 3) c/o Computershare Hong Kong Investor Services Limited 17M Floor, Hopewell Centre, 183 Queen's Road East Wanchai, Hong Kong	
below	would like to receive all future corporate communications* of the Company ("Corporate Communications") in the manner as indicated: see mark (X) in ONLY ONE of the following boxes)	ed
	to read the website version of Corporate Communications published on the Company's website in place of receivi printed copies; and receive a notification letter of the publication of Corporate Communications on the Company's website or the company's website or the publication of Corporate Communications on the Company's website or the company's website in place of receiving printed copies; and receive a notification letter of the publication of Corporate Communications on the Company's website in place of receiving printed copies; and receive a notification letter of the publication of Corporate Communications on the Company's website in place of receiving printed copies; and receive a notification letter of the publication of Corporate Communications on the Company's website or the	
	to receive the printed English version of Corporate Communications ONLY; OR	
	to receive the printed Chinese version of Corporate Communications ONLY; OR	
	to receive both printed English and Chinese versions of Corporate Communications.	
Nam	e(s) of shareholder(s) [#] (Please use ENGLISH BLOCK LETTERS) Date	
Cont	stered address of shareholder(s) sact telephone number Signature(s)	
# You ar	re required to fill in the details if you download this reply form from the Company's website.	
Notes:	Please complete all your details clearly.	
2.	If the Company does not receive this reply form or receive a response indicating the objection from you on or before 22nd May 2020, you are deemed to have consented to receive the website version of the Corporate Communications only. All future Corporate Communications will be sent out in the manner specified in the Company's letter dated 22nd April 2020 and we will send you a notification letter of the publication of the Corporate Communications on the Company's website.	^
	By selection to read the website version of the Corporate Communications published on the Company's website in place of receiving printed copies, you have expressly	_
	consented to waive the right to receive the Corporate Communications in printed form. If your shares are held in joint names, the shareholder whose name stands first on the register of members of the Company in respect of the joint holding should sign on	Ç
	this reply form in order to be valid. The above instruction will apply to all future Corporate Communications to be sent to shareholders of the Company until you notify otherwise by reasonable notice	2020
	in writing (not less than 7 days) to the Company's share registrar, Computershare Hong Kong Investor Services Limited (the "Share Registrar"), at 17M Floor, Hopewell	5
	Centre, 183 Queen's Road East, Wanchai, Hong Kong or by email to towngas.ecom@computershare.com.hk. Shareholders are entitled to change the choice of language and means of receipt of Corporate Communications at any time by reasonable notice in writing (not less than	20
	7 days) to the Share Registrar (at the above address) or by email to towngas.ecom@computershare.com.hk. For the avoidance of doubt, we do not accept any special instructions written on this reply form.	Ċ

* Corporate Communications include but not limited to (a) the directors' report and annual accounts together with a copy of the auditors' report and, where applicable, a summary financial report; (b) the interim report and, where applicable, a summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.

Personal Data* in this statement has the same meaning as "personal data* in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPU"). Your supply of Personal Data to the Company is an a voluntary basis. If you fall to provide sufficient information, the Company may not be able to process your instructions. Your Personal Data may be disclosed or transferred by the Company to its subsidiaries, the Share Registrar maintaining the register of members of the Company, and/or other companies or bodies for any of the stated purposes, and retained for such period as may be necessary for verification and record purposes.
You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing and sent to the Personal Data Privacy Officer of the Share Registrar by post or by email to hkinfo@computershare.com.hk.

PERSONAL INFORMATION COLLECTION STATEMENT
"Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO").

Reply Form

Mailing Label 郵寄標籤

This form is made in English and Chinese. In case of any inconsistency, the English version shall prevail.

Computershare Hong Kong Investor Services Limited

香港中央證券登記有限公司

Preepost No. 簡便回郵號碼:37 Hong Kong 香港 Please cut the mailing label and stick it on an envelope to return this Reply Form to us.

No postage is necessary if posted in Hong Kong.

當 閣下寄回本回條時·請將郵寄標籤剪貼於信封上。 如在本港投寄, 閣下無需支付郵費或貼上郵票。

Get in touch with us 與我們聯繫

Send us an enquiry 垂詢 Rate our service 評價 Lodge a complaint 投訴

Contact Us 聯繫我們

www.computershare.com/hk/contact